

Select Status And Assign User

To manage callback request, go to **Callback Request** menu item.

You can select the dropdown option available here to change status and assign user.

The screenshot shows the 'CALLBACK REQUESTS (35)' section of the ENGJ Chat Dashboard. The table lists various requests with columns for DATE, VISITOR NAME, PHONE NUMBER, BEST TIME TO CALL, BEST DAY TO CALL, REASON FOR CALL, WEBSITE, and VISITOR EMAIL. Two columns, 'STATUS' and 'ASSIGN USER', are highlighted with red boxes. The 'STATUS' column contains a dropdown menu with the text 'Select Status'. The 'ASSIGN USER' column contains a dropdown menu with the text 'Sel'.

DATE	VISITOR NAME	PHONE NUMBER	BEST TIME TO CALL	BEST DAY TO CALL	REASON FOR CALL	WEBSITE	VISITOR EMAIL	STATUS	NOTES	ASSIGN USER
07-03-2023 04:50:58 PM	Germaine Carey	8584806005			Ut eveniet fugiat e	Saba HCA	hinefy@mailinator.com	Select Status		Sel
07-03-2023 04:50:48 PM	Britanney Reilly	8584806005			Qui ipsum et impedit	Saba HCA	sipacygu@mailinator.com	Select Status		Sel
06-16-2023 03:56:53 PM	test user	0900786011			indolj testing	Saba HCA		Select Status		Sel
06-16-2023 03:53:02 PM	sameed sharif	0900786011			sameed testing	Saba HCA		Select Status		Sel
06-16-2023 03:39:38 PM	indolj	0900786012			indolj testing	Saba HCA		Select Status		Sel
06-13-2023 02:52:24 PM	test	0900786011			testing sameed	Saba HCA		Select Status		Car
06-13-2023 02:50:12 PM	test	0900786011			testin sameed	Saba HCA		Select Status		Sel
06-13-2023 02:47:16 PM	Testing Sam	0900786011			Testing purpose	Saba HCA		Select Status		Sel
06-13-2023										

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