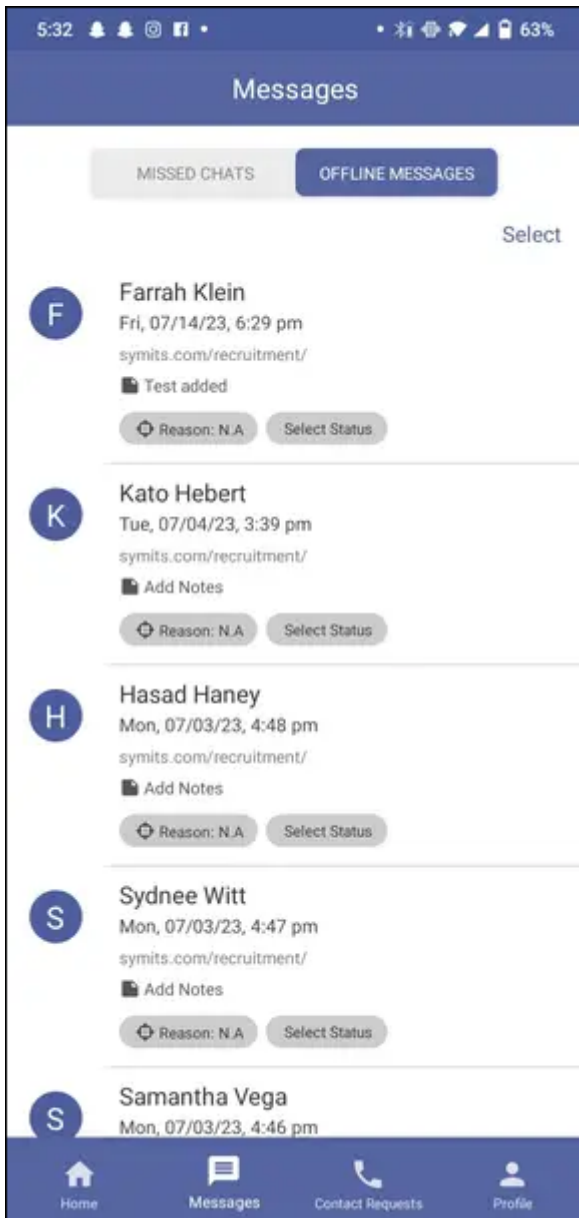


# Offline Messages

When the user is not available, a specific feature becomes active.

If a visitor starts a chat when the user is offline, their messages will be automatically redirected to the **offline messages** section on the user's side.



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