

Live Chat

When both the user and the applicant are online, if one of them sends a request and the other accepts it, the live chat will begin, and they can communicate each other.

The screenshot displays a live chat window within a software interface. On the left, a sidebar shows the user's profile as 'Care Manager' with a 'You are Online' status and options to 'Go Offline', 'Online Schedule', and 'Logout'. Below this, a 'Live Chats (1)' section lists a chat with 'Aspen Wilkins' from 'Indiana, US'. The main chat area features a navigation bar with 'New Requests', 'My Chat History', 'All Missed Chats', 'Offline Messages (197)', 'Callback Requests (153)', and a 'More' dropdown. The chat history shows a message from 'Aspen Wilkins' asking 'How engyj works?' at 12-11-2023 05:14:03 PM. A system message 'Care Manager joined the Chat.' is followed by a detailed blue text block explaining Engyj's recruitment management system. At the bottom, there is a 'Your Message...' input field with a send button and icons for emojis, attachments, and links. On the right side, the chat participant's profile for 'Aspen Wilkins' is shown, including a 'Select Status' dropdown, an 'Internal Notes' section with an 'Add Internal Notes' input, and buttons for 'Forward Chat' and 'Close Chat'. Below the chat, 'VISITOR DETAILS' are listed: email 'aspen_wilkins123@gmail.com', phone '92123456789', and location 'Indiana, Indiana, US'.

From this point, the admin has the ability to assign the visitor a status, add internal notes, and forward the chat.

Both the admin and the visitor have the option to close the chat.

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