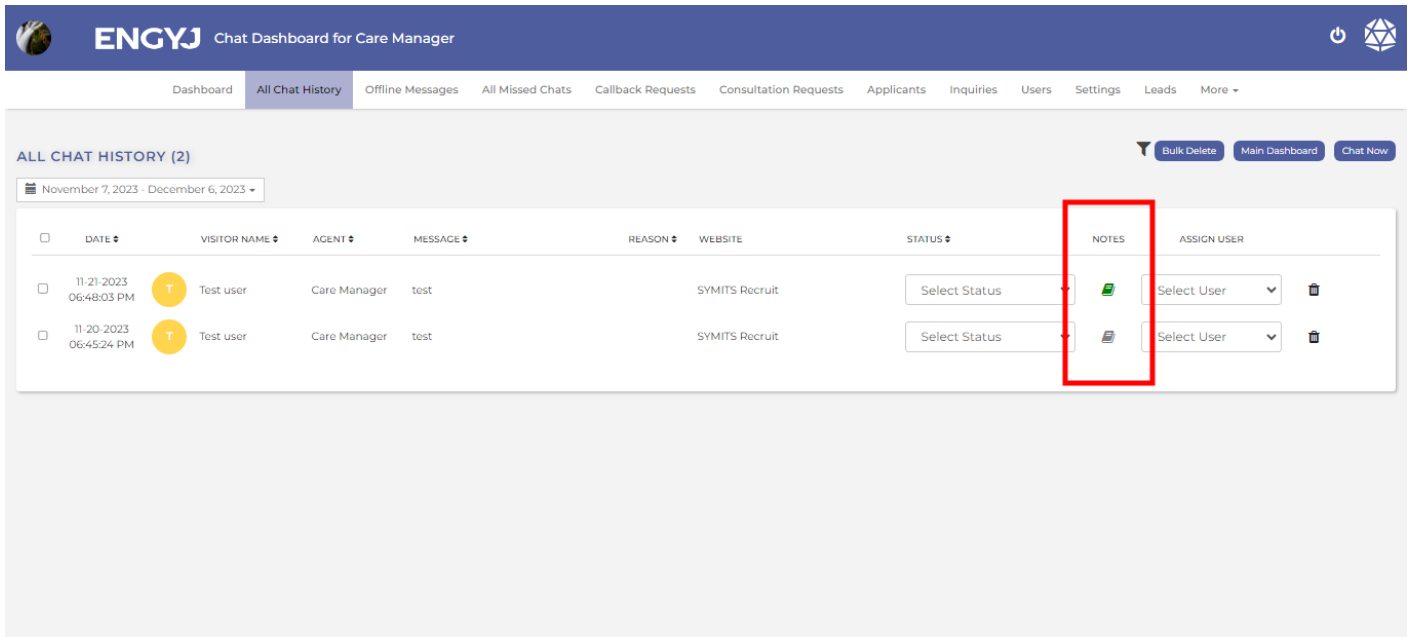




# Internal Note

Here, the admin can also add an internal note by clicking on the book icon.

The chat that has an internal note attached will have its book icon displayed in green.



The screenshot shows the 'ENGJ Chat Dashboard for Care Manager'. The top navigation bar includes 'Dashboard', 'All Chat History', 'Offline Messages', 'All Missed Chats', 'Callback Requests', 'Consultation Requests', 'Applicants', 'Inquiries', 'Users', 'Settings', 'Leads', and 'More'. The main content area is titled 'ALL CHAT HISTORY (2)' and shows a table of chat records. A red box highlights the 'NOTES' column, which contains a green book icon for the first chat and a grey book icon for the second chat. The table has columns for DATE, VISITOR NAME, AGENT, MESSAGE, REASON, WEBSITE, STATUS, NOTES, and ASSIGN USER.

	DATE	VISITOR NAME	AGENT	MESSAGE	REASON	WEBSITE	STATUS	NOTES	ASSIGN USER
<input type="checkbox"/>	11-21-2023 06:48:03 PM	Test user	Care Manager	test		SYMITS Recruit	Select Status		Select User
<input type="checkbox"/>	11-20-2023 06:45:24 PM	Test user	Care Manager	test		SYMITS Recruit	Select Status		Select User

Revision #2

Created 6 December 2023 07:22:15 by Engyj

Updated 7 December 2023 14:41:42 by Engyj