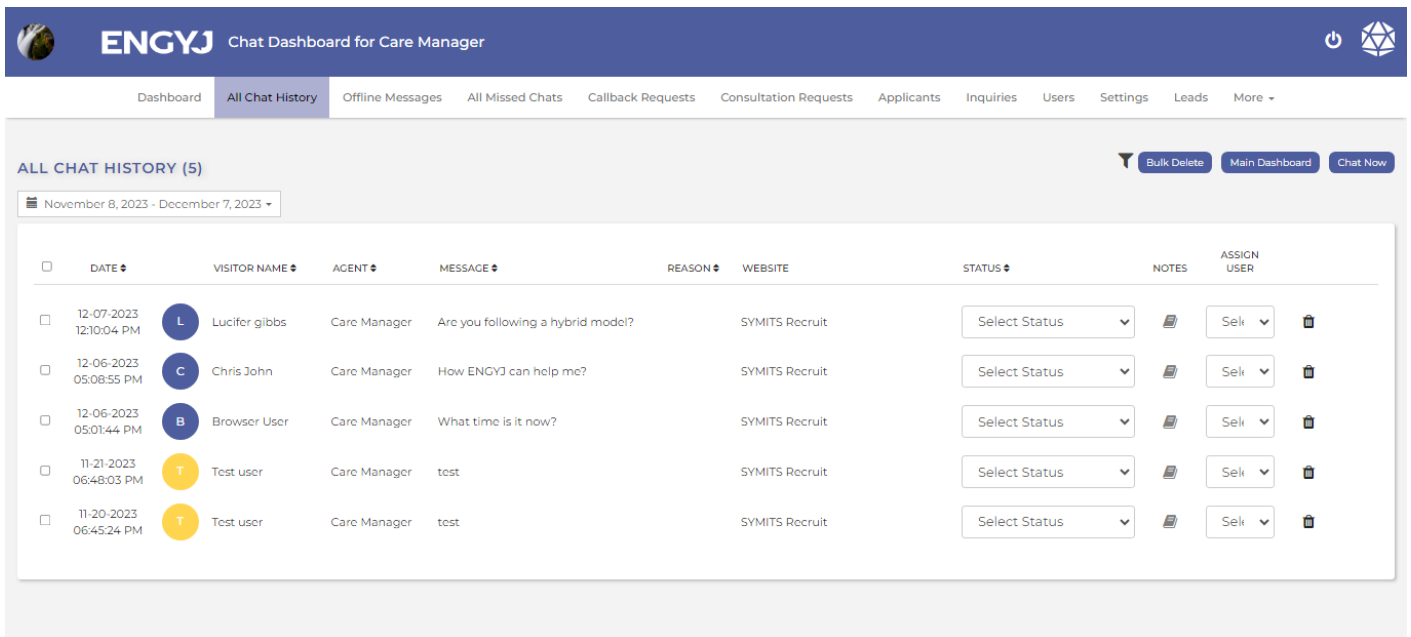


Chat History List





















In the "**All Chat History**" section, all the chat conversations that have occurred between the admin and the visitor will be displayed along with some details.

To view chat history, go to the **All Chat History** menu item.

Here, you will find a record of all chats.



The screenshot shows the ENGJY Chat Dashboard for Care Manager. The top navigation bar includes the ENGJY logo and the text "Chat Dashboard for Care Manager". The main navigation menu includes: Dashboard, All Chat History (selected), Offline Messages, All Missed Chats, Callback Requests, Consultation Requests, Applicants, Inquiries, Users, Settings, Leads, and More. The "ALL CHAT HISTORY (5)" section is active, showing a date range filter for "November 8, 2023 - December 7, 2023". The table below lists five chat records, each with a checkbox, date, visitor name, agent, message, reason, website, status dropdown, notes icon, and assign user dropdown.

<input type="checkbox"/>	DATE	VISITOR NAME	AGENT	MESSAGE	REASON	WEBSITE	STATUS	NOTES	ASSIGN USER
<input type="checkbox"/>	12-07-2023 12:10:04 PM	 Lucifer gibbs	Care Manager	Are you following a hybrid model?		SYMITS Recruit	Select Status		Selr  
<input type="checkbox"/>	12-06-2023 05:08:55 PM	 Chris John	Care Manager	How ENGJY can help me?		SYMITS Recruit	Select Status		Selr  
<input type="checkbox"/>	12-06-2023 05:01:44 PM	 Browser User	Care Manager	What time is it now?		SYMITS Recruit	Select Status		Selr  
<input type="checkbox"/>	11-21-2023 06:48:03 PM	 Test user	Care Manager	test		SYMITS Recruit	Select Status		Selr  
<input type="checkbox"/>	11-20-2023 06:45:24 PM	 Test user	Care Manager	test		SYMITS Recruit	Select Status		Selr  

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