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Introduction

Engyj

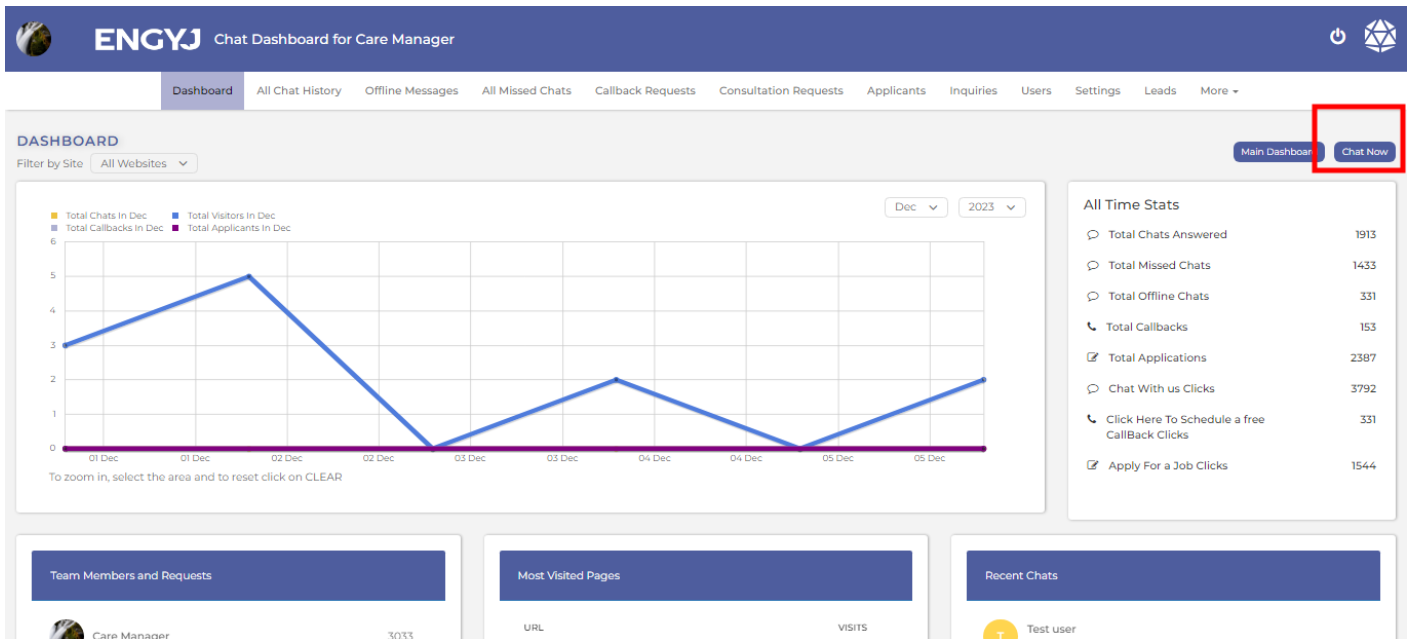
Brief Description About Engyj:

Engyj is a robust management application designed to streamline and enhance the Management and Marketing process for organizations. It offers a user-friendly interface and a range of features to efficiently manage various stages.

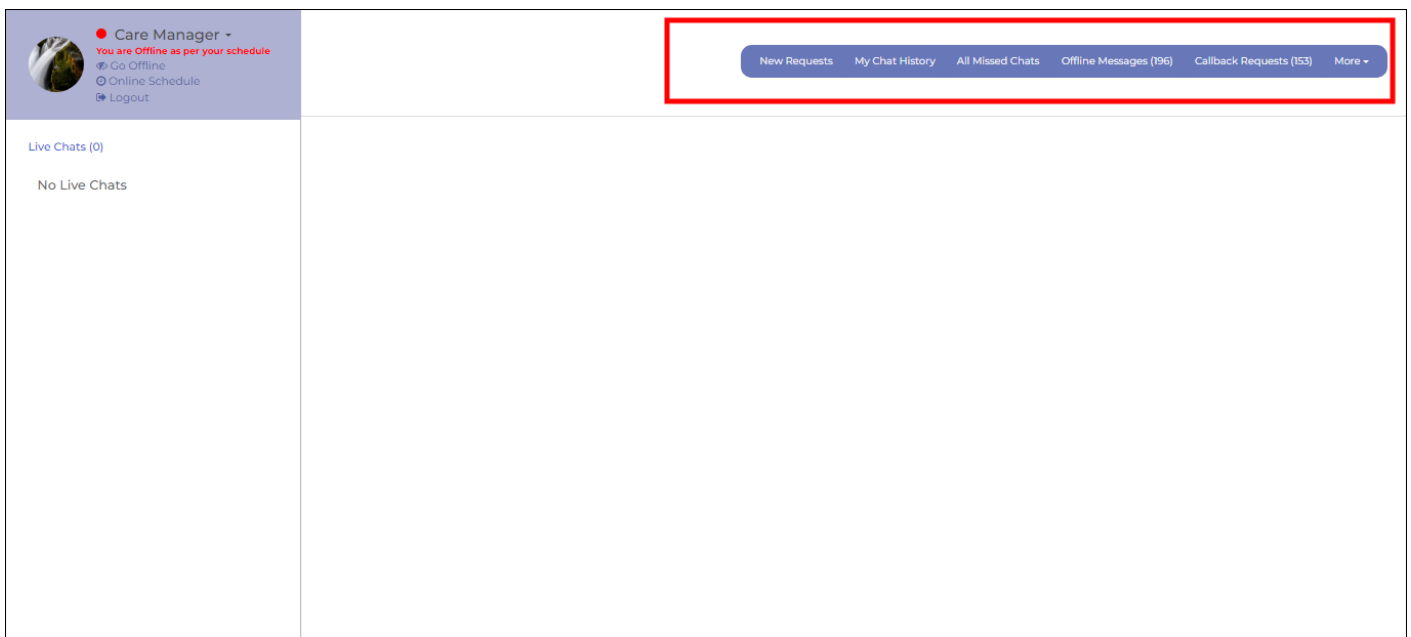
As of now, Engyj continues to grow in popularity and has successfully served a growing number of satisfied customers.

Chat Now

When the admin logs in, they will be directed to the dashboard by default, and there will be a 'Chat Now' button in the right corner. Using this link admin can easily Start chatting with the visitors of their website.

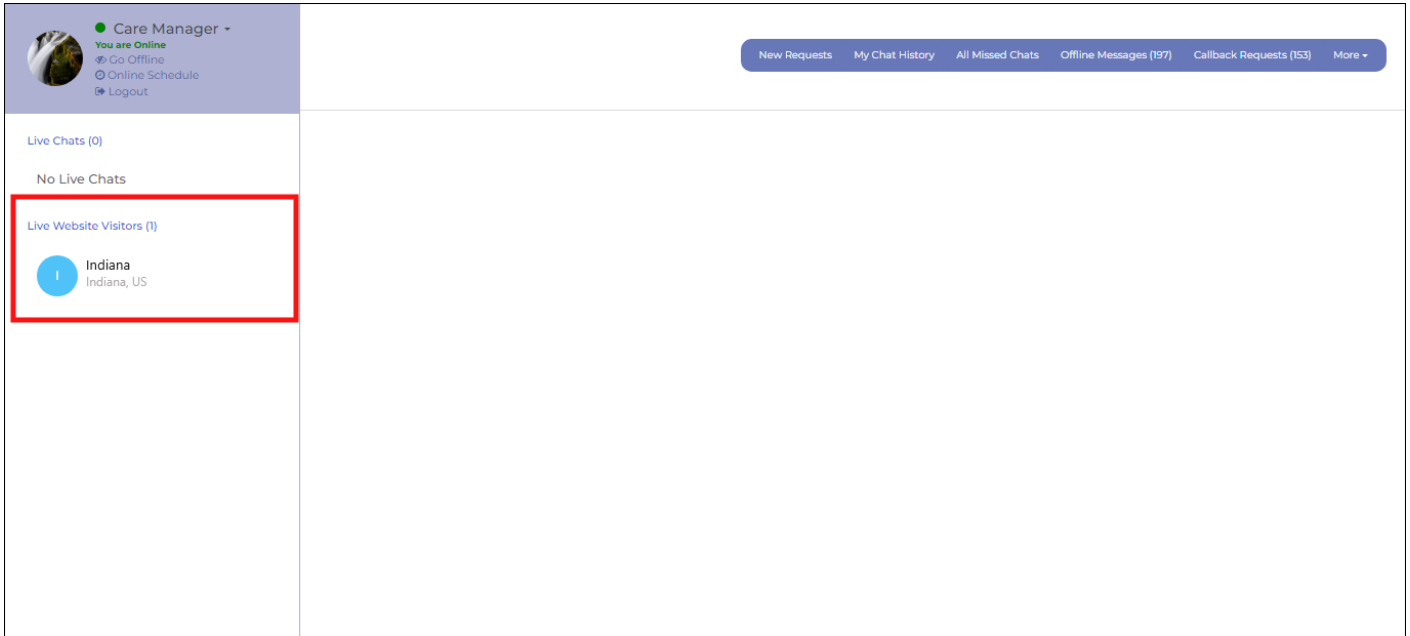


Clicking on that button will redirect you to the **Chat Now** page. Here you can view different stats from the highlighted area.



Visitor On a Webpage

If a visitor visit on the webpage, Admin can see the visitor on his live chat panel below the live chat in the left column, there will be a section titled "Live Website Visitors," where the current visitors will be displayed.



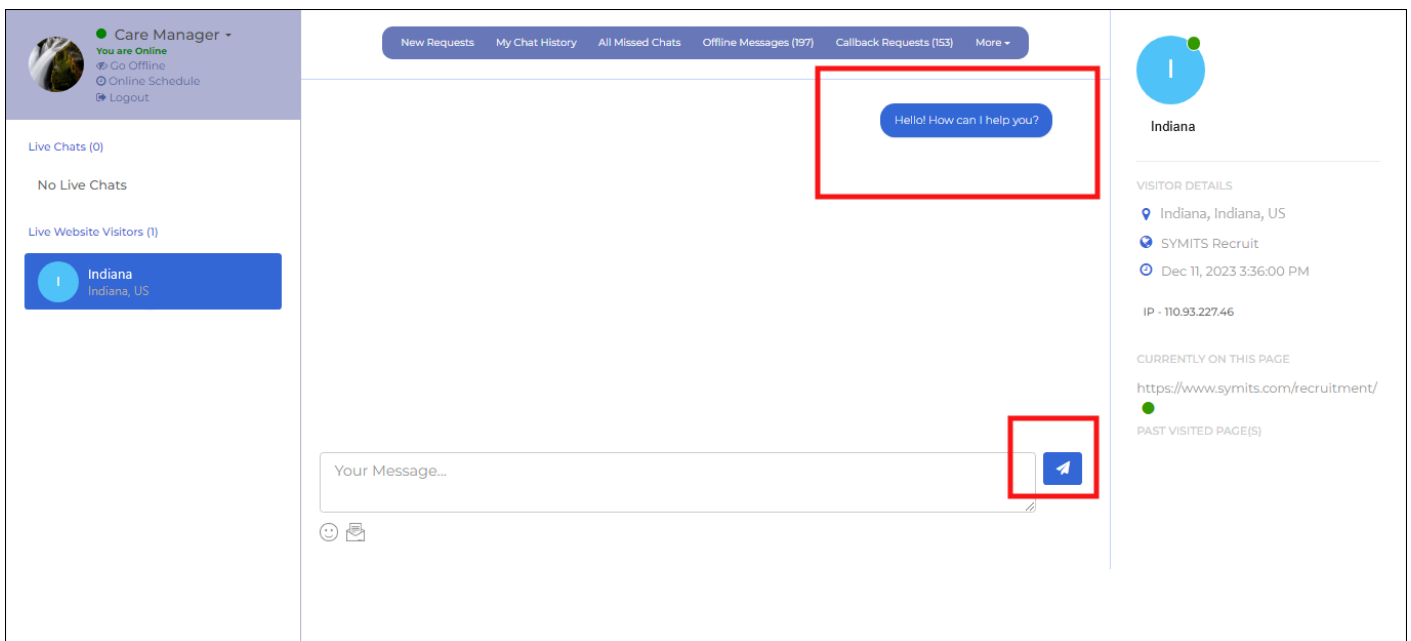
The screenshot displays a user interface for a Care Manager. The top left corner shows the user's profile: "Care Manager" with a green online indicator, "You are Online", and options to "Go Offline", "Online Schedule", and "Logout". The top right corner features navigation buttons: "New Requests", "My Chat History", "All Missed Chats", "Offline Messages (197)", "Callback Requests (153)", and "More". The main left sidebar contains sections for "Live Chats (0)" (with "No Live Chats" below it) and "Live Website Visitors (1)". The "Live Website Visitors" section is highlighted with a red border and shows a single visitor: "Indiana" from "Indiana, US".

Invite Visitor

Certainly! The admin has the ability to invite the visitor who is on the webpage for a chat.

Admin can simply click on the user's name, and then the chat section will open in the center with the visitor's details on the right side.

The admin can send a message to invite the visitor for a chat.



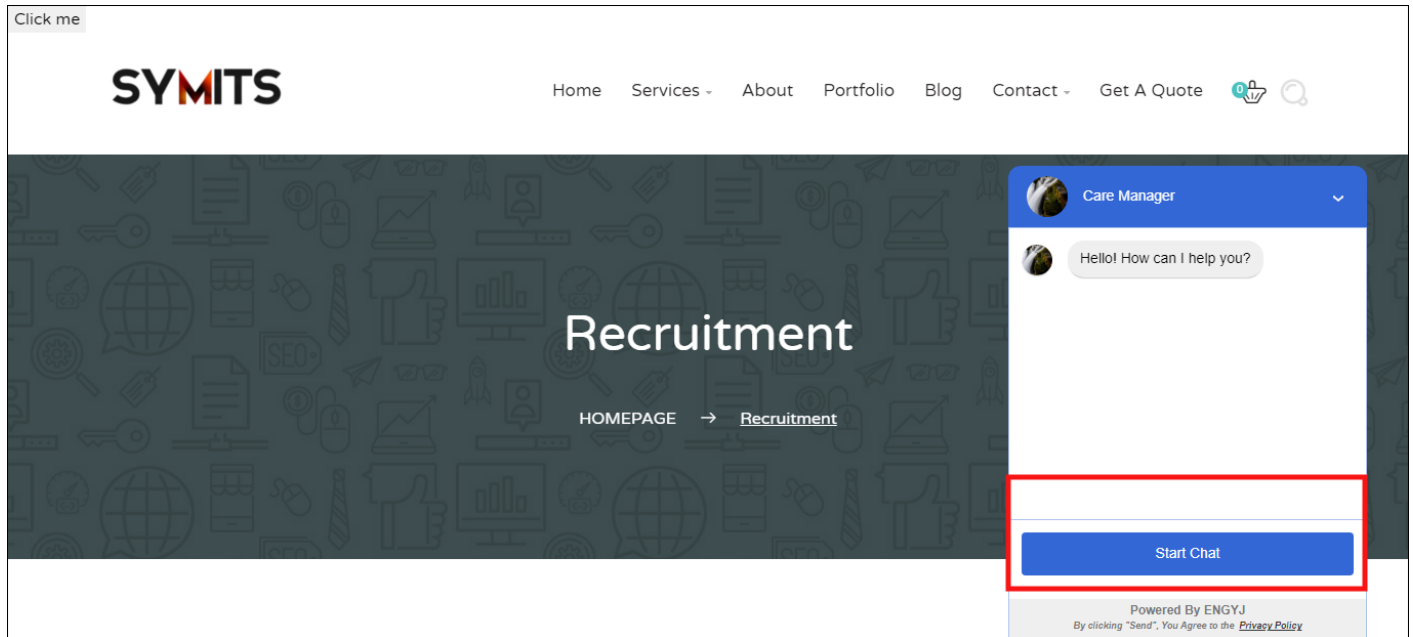
The screenshot displays a chat interface with the following components:

- Header:** "Care Manager" with a dropdown arrow, "You are Online", and options for "Go Offline", "Online Schedule", and "Logout".
- Navigation:** A horizontal bar with "New Requests", "My Chat History", "All Missed Chats", "Offline Messages (197)", "Callback Requests (153)", and "More".
- Left Sidebar:** "Live Chats (0)", "No Live Chats", and "Live Website Visitors (1)" with a card for "Indiana, Indiana, US".
- Chat Area:** A central message bubble containing "Hello! How can I help you?". Below it is a "Your Message..." input field with a send button (blue square with a white arrow) highlighted by a red box.
- Right Sidebar:** "VISITOR DETAILS" for "Indiana" (Indiana, Indiana, US; SYMITS Recruit; Dec 11, 2023 3:36:00 PM; IP - 110.93.227.46). Below it, "CURRENTLY ON THIS PAGE" shows the URL "https://www.symits.com/recruitment/" and "PAST VISITED PAGE(S)".

Visitor Accept Invite

The visitor can accept the admin's invite on the webpage, and the admin's invitation message will be displayed.

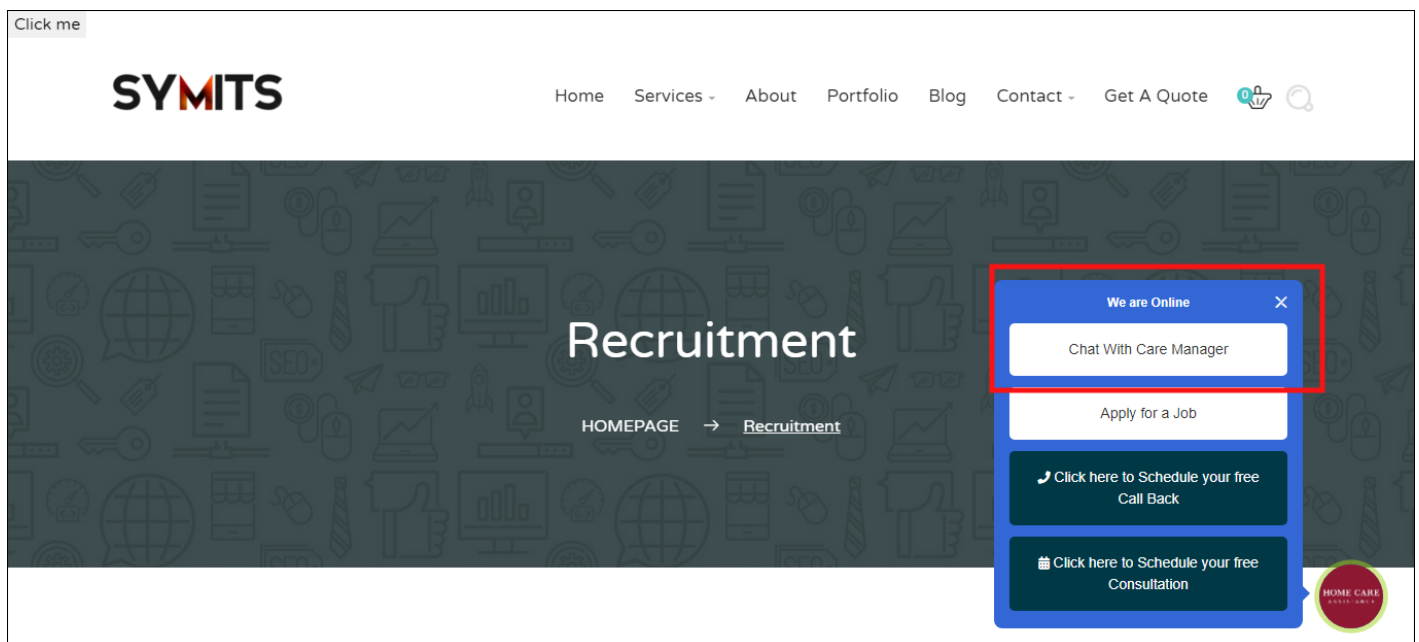
If the visitor wishes to chat with the admin, they can click on the "Start Chat" button to initiate the conversation.



The screenshot shows a website with the SYMITS logo in the top left corner. The navigation menu includes Home, Services, About, Portfolio, Blog, Contact, and Get A Quote. The main content area features a dark background with a pattern of icons and the word "Recruitment" in large white text. Below "Recruitment" is a breadcrumb trail: "HOMEPAGE → Recruitment". On the right side, a chat window is open, titled "Care Manager". The chat window shows a message from the admin: "Hello! How can I help you?". At the bottom of the chat window, there is a blue "Start Chat" button, which is highlighted with a red border. Below the chat window, there is a footer that reads "Powered By ENGYJ" and "By clicking 'Send', You Agree to the Privacy Policy".

Visitor Request Admin For The Chat

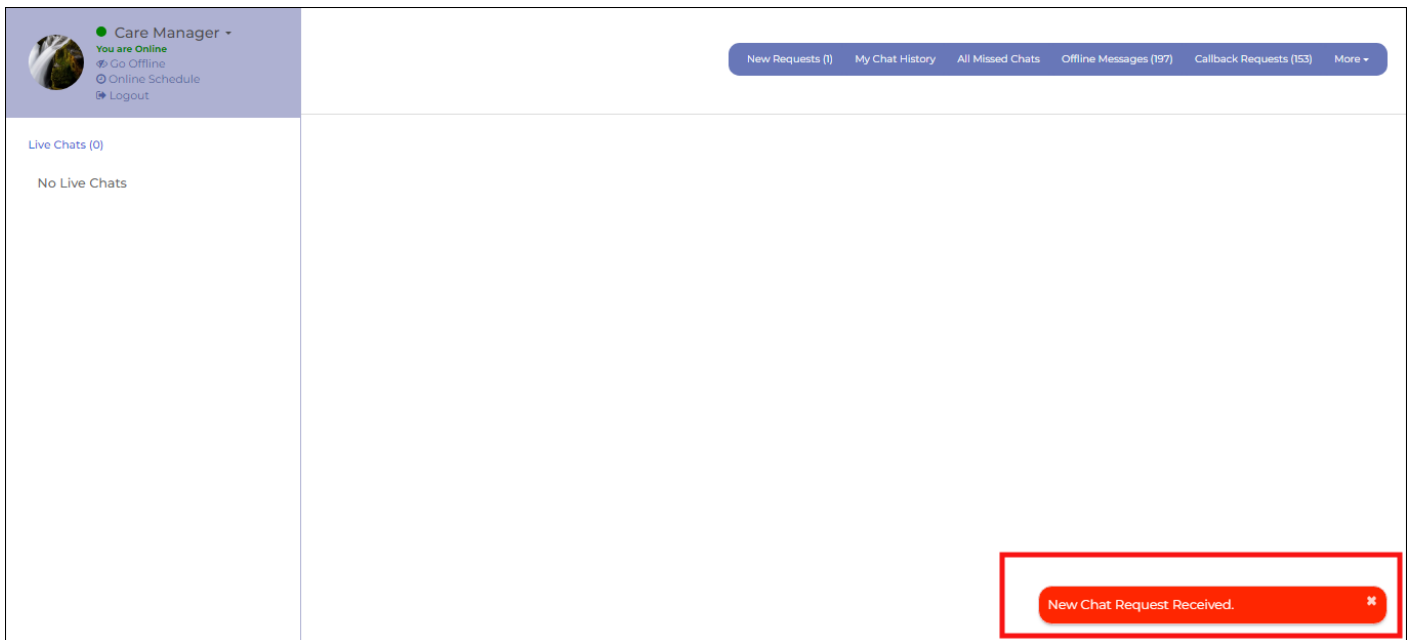
If a visitor is on the webpage and wants to contact the admin, he can click on the "Chat with Care Manager" button. It will send a chat request to the admin. If the admin is online and accepts the request, the live chat will start.



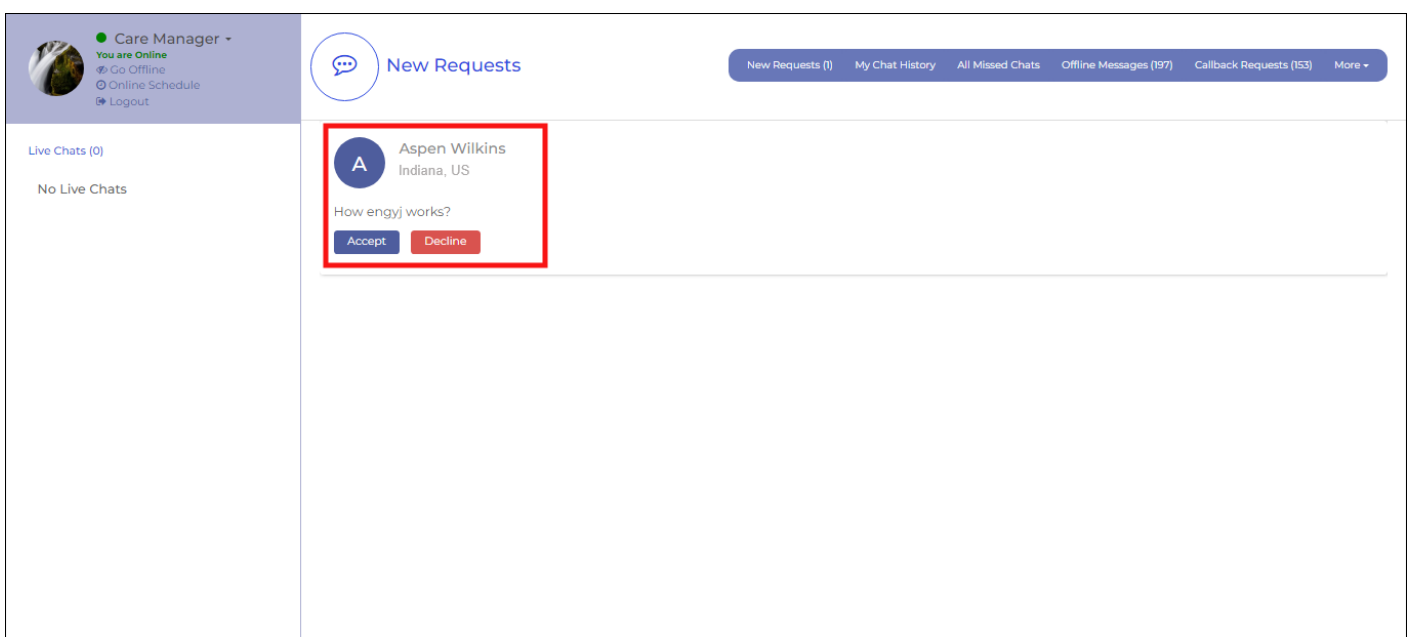
The screenshot shows a website header with the SYMITS logo and a navigation menu including Home, Services, About, Portfolio, Blog, Contact, and Get A Quote. The main content area features a dark background with the word "Recruitment" in large white text. Below it, there is a breadcrumb trail: "HOMEPAGE → Recruitment". On the right side, a blue chat widget is displayed, titled "We are Online". The widget contains four buttons: "Chat With Care Manager" (highlighted with a red box), "Apply for a Job", "Click here to Schedule your free Call Back", and "Click here to Schedule your free Consultation". A small circular logo for "HOME CARE" is visible in the bottom right corner of the widget area.

Admin Accept Visitor's Request

When the admin receives an invitation to chat with the visitor, two options will appear. First, a request message alert will appear at the bottom right



Clicking on it will prompt an alert box with two buttons: one to accept and the other to decline the live chat.



Live Chat

When both the user and the applicant are online, if one of them sends a request and the other accepts it, the live chat will begin, and they can communicate each other.

The screenshot displays a live chat interface. On the left, a sidebar shows the user's profile as 'Care Manager' with a green 'You are Online' status and options to 'Go Offline', 'Online Schedule', and 'Logout'. Below this, a 'Live Chats (1)' section lists a chat with 'Aspen Wilkins' from 'Indiana, US'. The main chat area shows a message from Aspen Wilkins: 'How engyj works?' at 12-11-2023 05:14:03 PM. A system message follows: 'Care Manager joined the Chat.' at 12-11-2023 05:15:46 PM. The Care Manager's response is a large blue bubble containing text about the Engyj recruitment system. At the bottom, there is a text input field labeled 'Your Message...' with a send button and icons for emojis, attachments, and links. On the right, a visitor profile for 'Aspen Wilkins' is shown, including a 'Select Status' dropdown, an 'Internal Notes' section with an 'Add Internal Notes' text area, and buttons for 'Forward Chat' and 'Close Chat'. Below the profile, 'VISITOR DETAILS' are listed: email 'aspen_wilkins123@gmail.com', phone '92123456789', status 'Okay to contact', and location 'Indiana, Indiana, US'.

From this point, the admin has the ability to assign the visitor a status, add internal notes, and forward the chat.

Both the admin and the visitor have the option to close the chat.